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# **WardenCam User Manual Documentation**

***Release 1.0***

**WardenCam360**

**Apr 14, 2021**



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# CHAPTER 1

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## Getting Started

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WardenCam app allows you to use spare phones or tablets as cloud security cameras for your home and office. It is the most cost effective, and secure method to have an video surveillance system.

With WardenCam, everyone all around the world can have a cloud based monitoring and video recording system. Hope you enjoy!

-WardenCam Team

### 1.1 Quick Installation Guide

1. WardenCam works on both Android and iOS devices. Download the App from [Google Play Store](#) and [Apple App Store](#).
2. Install the app on 2+ devices (*android phones/tablets, iphone/ipad...*). Set 1+ device(s) as “camera” mode and one other device as “viewer” mode.
3. Sign in the app with the same Google account on both devices.
4. Select which cloud storage service you would like to use. (ie. Google Drive or Dropbox)
5. WardenCam has many features such as multiple cameras, motion detection recording and 24/7 recording. Please explore around the app.

### 1.2 Hardware Requirements

**Do not buy any expensive web camera or home surveillance system.**

Use your spare iPhones, Android phones, and tablets.

iOS: iOS8 and above. iPhone4S or later

Android: 1GHz CPU + 512MB RAM, OS 2.3+.

### 1.2.1 Technical Support

Please visit [Help and Frequently Asked Questions](#). Most of the questions and issues can be answered quickly looking through the FAQ section.

In addition, issues can be resolved through [Online Forum](#).

Email support [support@wardencam360.com](mailto:support@wardencam360.com) available from 10 am to 10 pm PST daily

### 1.2.2 Demo Video

Watch WardenCam [demo video](#) to an example setup, installation, and use cases.



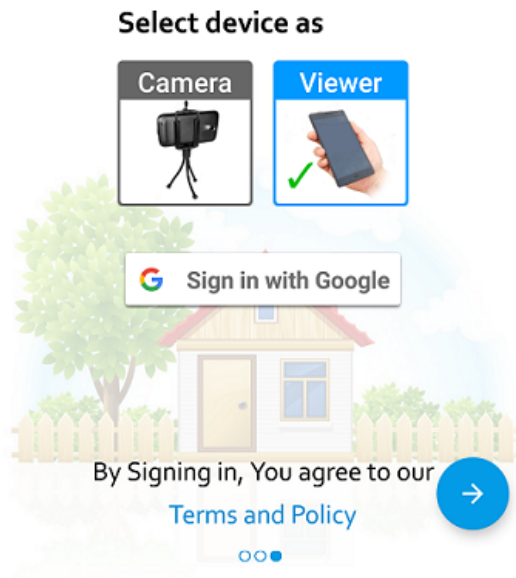


Google Sign in Credentials are used to securely link your cameras and viewers over the internet.

To sign in WardenCam, you can create a new google account for surveillance use or sign in with an existing google account.

### 2.1 Android Sign In

- Set your device to Camera Mode or Viewer Mode
- Select “**Sign in with Google**” button or the “**blue arrow**” button

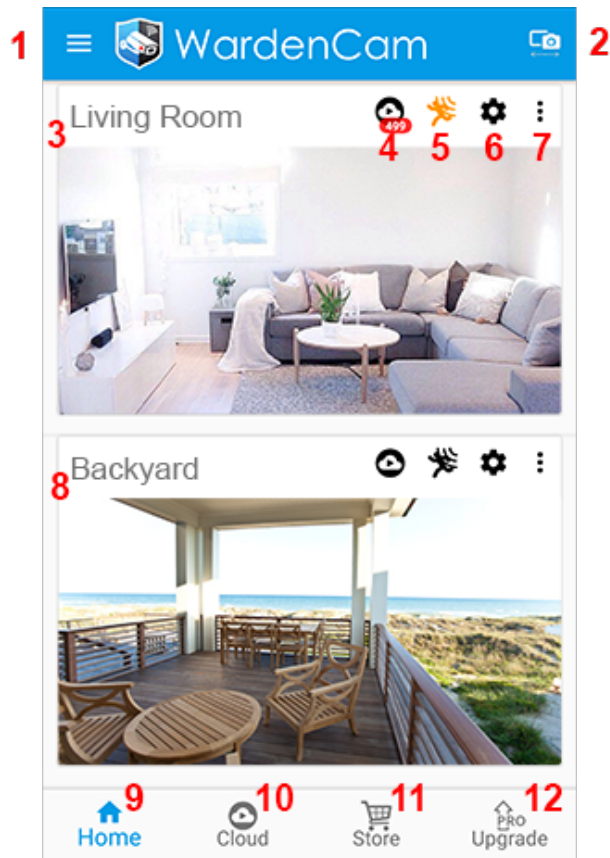


## 2.2 iOS Sign In

- Set your device to Camera Mode or Viewer Mode
- Set where to save your recordings to Google Drive or Dropbox.
- Select Start to sign in from the Google sign in site to connect your device

### 3.1 Viewer Main Screen

After signing in as viewer, the viewer main screen is opened. This is the central console to configure your account and control your cameras.



### 3.1.1 1. Menu

*Viewer Menu*

### 3.1.2 2. Switch to Camera Mode

This “viewer” mode device switches to “camera” mode.

### 3.1.3 3. Camera Card 1

“Camera” mode devices that are linked to the same Google account, show up as cards. The image is a snapshot of what the camera is seeing. Click the image to go to *Viewer LiveView*.

### 3.1.4 4. Cloud Recordings

Views the *Cloud View* recordings from this camera. Another method to view your recordings is from your pc/mac browser login to either drive.google.com or dropbox.com and go to the wardencam folder. This is the **ONLY** place where your videos are stored.

### 3.1.5 5. Motion Detect

Toggle motion detect on or off. Orange is on. Black is off. Motion detect will record video whenever motion is detected in this camera.

### 3.1.6 6. Camera Settings

Configure this camera's settings. Every camera has its own *Camera Settings*.

### 3.1.7 7. Card Options

Organize your cards with deleting or pinning the card.

### 3.1.8 8. Camera Card 2

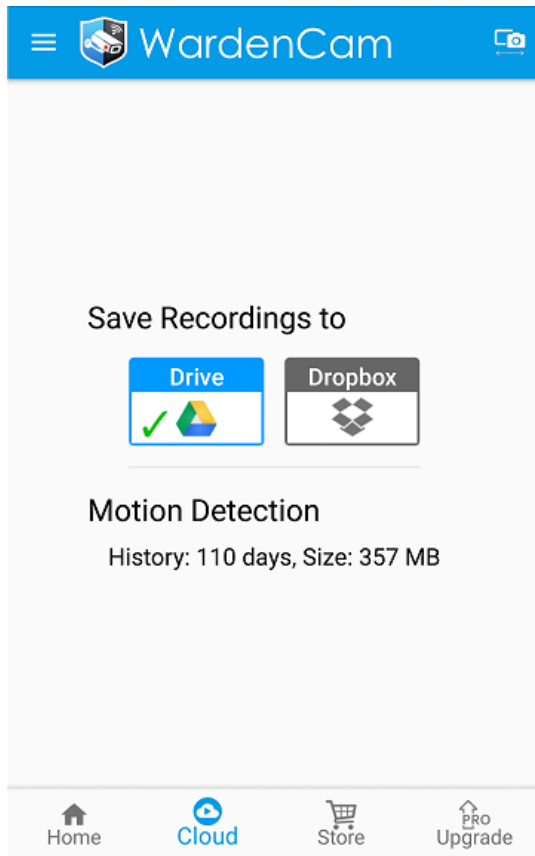
The next camera will show up here. Wardencam auto detects for cameras linked to your google account. Camera cards will continue to appear as cameras are connected to this google account.

### 3.1.9 9. Home

It's this page, the viewer main screen.

### 3.1.10 10. Cloud Settings

General cloud settings. You can change between Google Drive and Dropbox



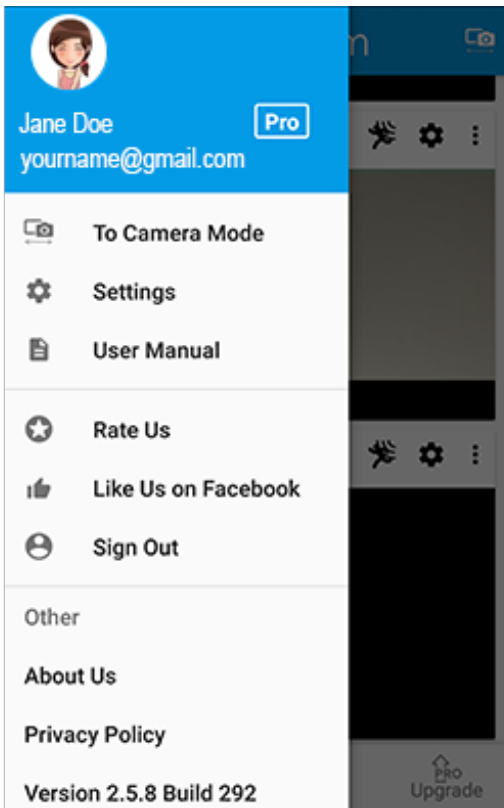
### 3.1.11 11. Store

Place you can buy accessories if the Google Play Store or Apple App Store doesnt work. [Visit our Store](#)

### 3.1.12 12. Upgrade

An easy way to upgrade for full features, and no limit. See [Trial & Upgrade](#) for more information.

## 3.2 Viewer Menu



### 3.2.1 Name and Email

The device's WardenCam app is linked to this email account. All your devices must have the same gmail account to link together.

### 3.2.2 License Type

The license type is displayed as Free or Pro. To upgrade to Pro, see [Trial & Upgrade](#)

### 3.2.3 To Camera Mode

This switches the device to Camera mode. See [Camera Main Screen](#)

### 3.2.4 Settings

Opens the [Viewer Settings](#) screen.

### 3.2.5 User Manual

Link to view this User Manual.

### 3.2.6 Rate Us

If you like our app, please give us a great rating. Otherwise, let us know how we can improve. Thank you

### 3.2.7 Like Us on Facebook

An easy way to help us out is to like us on Facebook. Visit our [Facebook page](#).

### 3.2.8 Sign Out

Sign out and disconnect WardenCam from your Google Account.

### 3.2.9 About Us

### 3.2.10 Privacy Policy

See [Terms of Service](#)

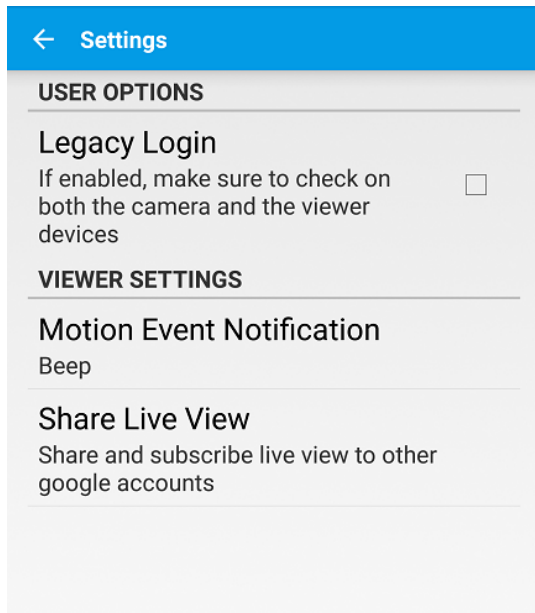
### 3.2.11 Version

Displays version number to help us troubleshoot. Try updating all your devices first as bugs are continually fixed. If you run into issues, please let us know and provide the version.

## 3.3 Viewer Settings

Selecting Settings from the Viewer Menu, you'll see:





### 3.3.1 Legacy Login

If you are using WardenCam app version 2.3 or older, you may require Legacy Login to connect devices.

### 3.3.2 Motion Event Notification

Select the type of notification for the viewer phone (beep, vibration, none)

### 3.3.3 Share Live View

Share with other Google accounts. If your family wants to see your WardenCam cameras, perform the following steps:

1. In the owner's camera device, go to Share Live View and type in family/friend email.
2. In the family/friends viewer device, go to Share Live View and type in the owner's email.

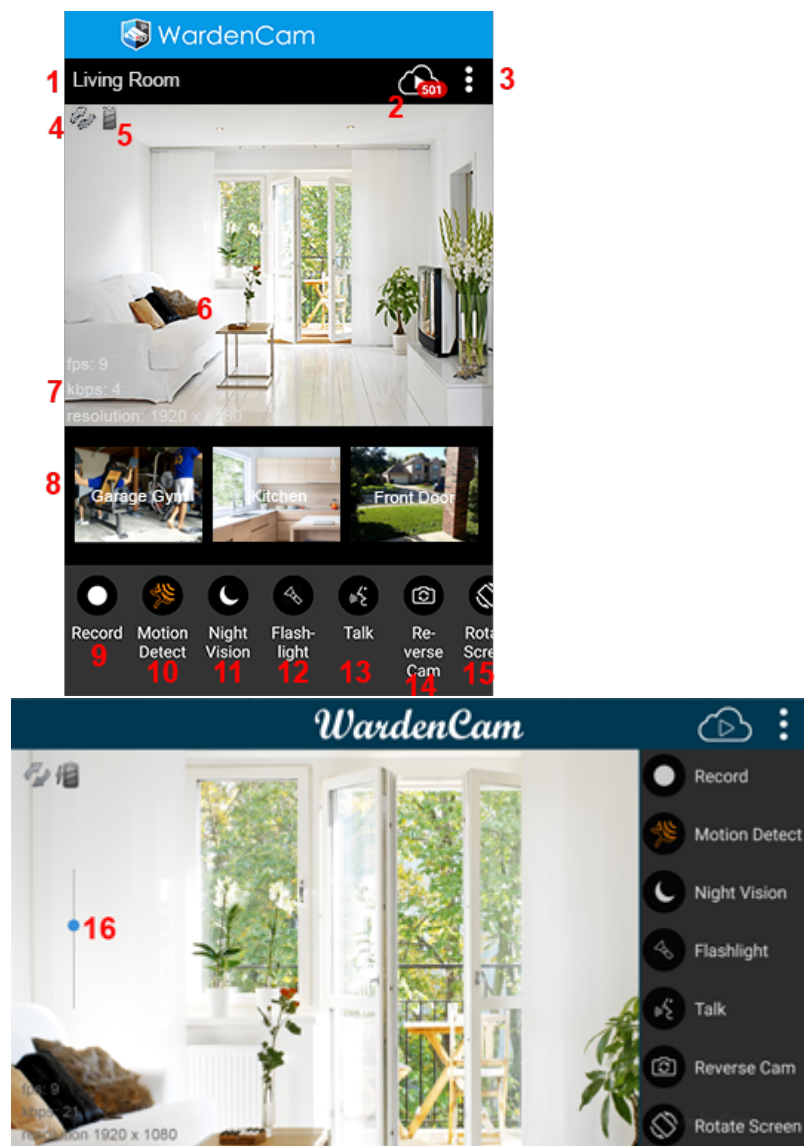
Watch a video on how to [share](#).



## 3.4 Viewer LiveView

Selecting a camera from the viewer home screen, you'll see this live view Screen which can be viewed in Portrait or Landscape view. See #15 Rotate Screen.

It shows **live streaming** video from your other Wardencam connected “camera” devices



### 3.4.1 1. Camera Name

You can change the camera name from the camera device's menu. *Camera Menu*

### 3.4.2 2. Cloud recorded videos

Opens the *Cloud View* to see recorded videos from cloud storage.

### 3.4.3 3. Camera Options

- *Camera Settings*
- User Manual
- Store
- Rate
- Like Us On Facebook

### 3.4.4 4. P2P Connection



Shows the peer to peer(P2P) connection status.

Red exclamation mark indicates peer to peer connection has failed.

If P2P connection failed, the camera resolution will fall back to 480p. Ask your network administrator or mobile carrier to enable P2P capability.

### 3.4.5 5. Battery



Shows the battery power percentages and charging status.

### 3.4.6 6. Live View and Auto-Focus

Watch your camera live stream

Tap the live video to auto-focus, (works when motion detection is disabled).

Live video are normally streamed via peer to peer connection.

### 3.4.7 7. Fps, Kbps, & Resolution

Fps = frames per second

Kbps = kilo bytes per second

Resolution = image resolution in pixels

### 3.4.8 8. Other Cameras

If other Wardencam camera devices are connected to your Google Account, it will appear here. You can select which camera to view live.

### 3.4.9 9. Record

Records the video regardless of motion detection. This is 24/7 recording or until the the recording is disabled.

### 3.4.10 10. Motion Detect

Turn on or off the camera's motion detect.

For Regional Motion Detection, View in landscape mode with the #15 Rotate Screen Button. When on, a red grid will appear. The red zones are motion detection areas which records if theres movement. The clear(non-red) areas as you see on the bottom left of the image will ignore motion,

The motion detect number is the number of motion detected events and video saved.



### 3.4.11 11. Night Vision

For low light conditions, use this feature to increase contrast to see streaming images better

### 3.4.12 12. Flashlight

Turns on the LED light on the camera device remotely. Only the rear camera has the flash light.

### 3.4.13 13. Talk

Hold the button and talk. Release the button to send the voice to the camera device.

### 3.4.14 14. Reverse Camera

Switch between the rear and front camera.

### 3.4.15 15. Rotate Screen

Rotate between portrait and landscape.

In landscape mode, use pinch gesture to further scale the video

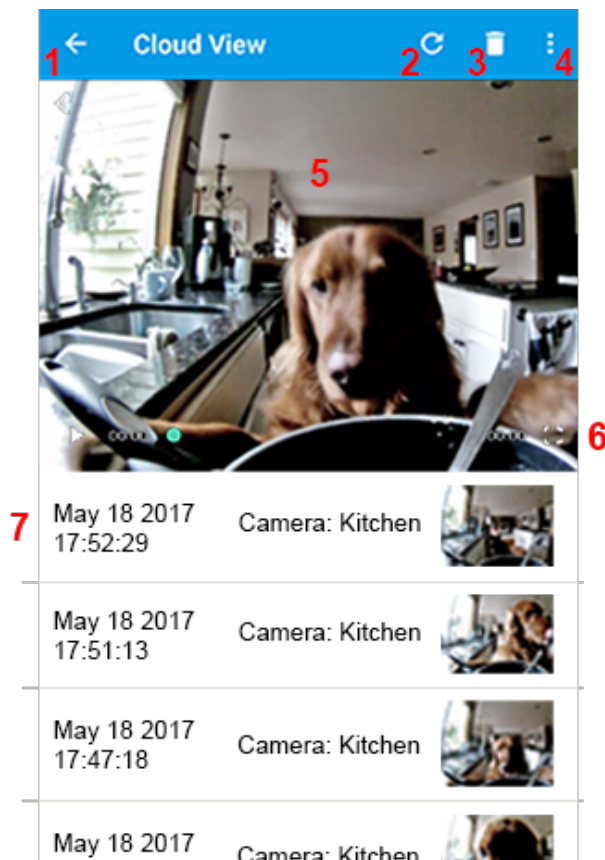
### 3.4.16 16. Zoom In

Rotate from portrait to landscape.

In landscape mode, use **pinch gesture** or the zoom bar to scale the video, and **finger drag** to focus around when zoomed in.

## 3.5 Cloud View

Cloud view is opened from the Viewer screen by clicking the cloud icon



### 3.5.1 1. Back Button

Back to the main viewer *Viewer Main Screen*

### 3.5.2 2. Refresh

Checks your Google Drive or Dropbox for new videos

### 3.5.3 3. Trash Can

Deletes the selected video.

### 3.5.4 4. Options

- Reverse Order - reverses the video list order by date.
- Share - share your video

### 3.5.5 5. Watch a Recorded Video

### 3.5.6 6. Full Screen

Toggles between portrait and landscape modes for a larger viewing experience.

### 3.5.7 7. List of Recorded Videos

Videos are sorted by date and camera name. Select a video to watch.

### 3.5.8 Tips

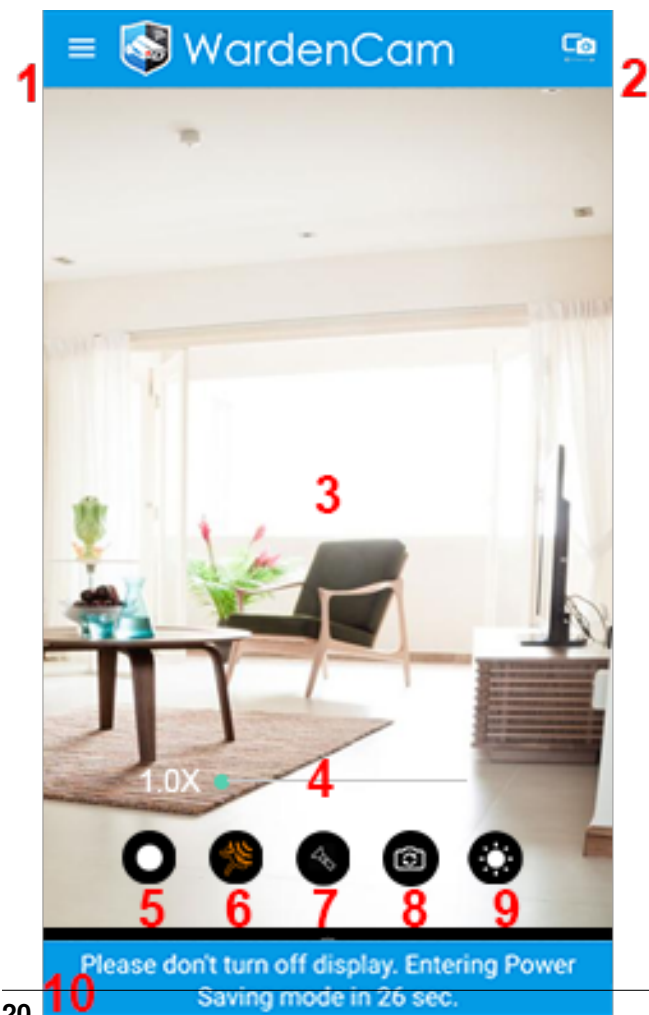
1. Manual recordings are saved in “\wardencam\log” folder in your dropbox or google drive.
2. Motion recordings are saved in “\wardencam\event” folder in your dropbox or google drive.
3. The cameras and viewer should be linked to the same Dropbox or Google Drive account!
4. You can also watch, download and delete your videos from your Google Drive or Dropbox website. See *From your PC or Mac*



CHAPTER 4

Camera Mode

4.1 Camera Main Screen





### **4.1.1 1. Camera Menu**

*Camera Menu*

### **4.1.2 2. Switch to Viewer Mode**

This “camera” mode device switches to “viewer” mode.

### **4.1.3 3. Camera live view**

Shows the current camera view. Use this to ensure you are capturing the area you want.

### **4.1.4 4. Zoom**

Camera zoom

### **4.1.5 5. Record**

Records the video regardless of motion detection. This is 24/7 recording or until the the recording is disabled.

### **4.1.6 6. Motion Detect**

Turns on or off the camera’s motion detect. When on, a red grid will appear. Select the red zone to start regional motion detection. If motion is detected, Wardencam records the video to the cloud. The motion detection recording lasts as long as the motion continues.

Free Users - up to 500 motion recordings

Pro Users - up to 2000 motion recordings

### **4.1.7 7. Flashlight**

Turns on the LED light on the camera device remotely. Only the rear camera has the flash light.

### **4.1.8 8. Reverse Camera**

Switches between the rear and front cameras.

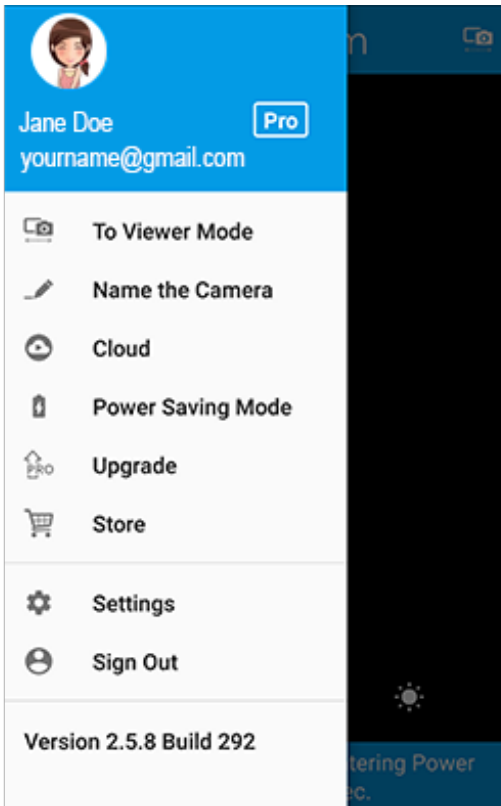
### **4.1.9 9. Exposure**

Adjusts exposure balance. A scale will appear when the button is pressed, to darken or lighten the image.

### 4.1.10 10. Turn off Display Message

Screen will turn dark after a 60 second count down. Tap the screen to wake up the screen. For Android 8.0+ only.

## 4.2 Camera Menu



### 4.2.1 Name and Email

The device's WardenCam app is linked to this email account. All your devices must have the same gmail account to link together.

### 4.2.2 License Type

The license type is displayed as Free or Pro. To upgrade to Pro, see [Trial & Upgrade](#)

### 4.2.3 To Viewer Mode

This switches the device to Viewer mode. See [Viewer Main Screen](#)

#### 4.2.4 Name the Camera

Name your device to identify each camera device.

Example: Kitchen, Baby Room, Front Door

#### 4.2.5 Cloud

Set your cloud storage location (Dropbox or Google Drive).

#### 4.2.6 Power Saving Mode

Sets this camera to reduce power usage by slowing down frame rate. Motion detection and recording remains on. Starting Android 8.0+, the camera has to be in the power saving mode in order to continue running. Turning off the display will force camera to stop.

#### 4.2.7 Upgrade

Upgrade to our Pro Version. See *Trial & Upgrade*

#### 4.2.8 Store

Visit our [Store](#)

#### 4.2.9 Settings

Opens *Camera Settings* screen

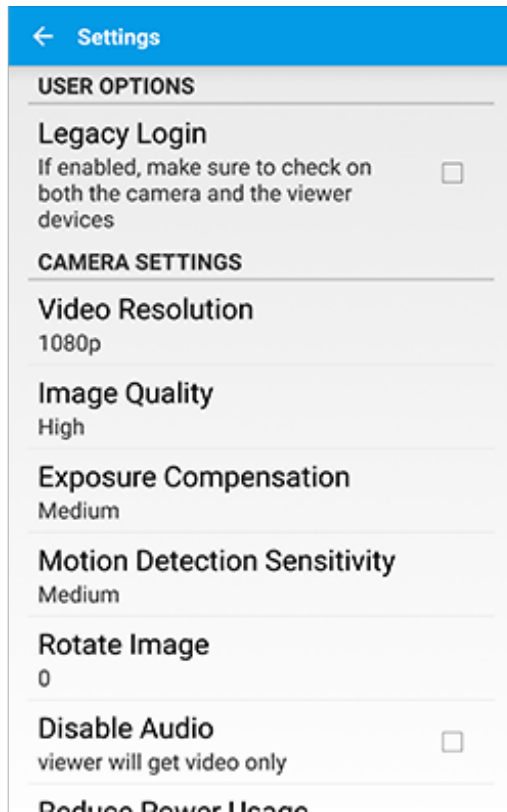
#### 4.2.10 Sign Out

Sign out and disconnect WardenCam from your Google Account.

#### 4.2.11 Version

Displays version number to help us troubleshoot. Try updating all your devices first as bugs are continually fixed. If you run into issues, please let us know and provide the Version.

## 4.3 Camera Settings



### 4.3.1 Legacy Login

Older android phones running older Android OS, may require the legacy login to properly login.

### 4.3.2 Video Resolution

Pro Version Only Choose a image resolution that gives the best performance. A higher resolution will demand a higher device computation resource (CPU power & memory) and a higher internet bandwidth utilization.

### 4.3.3 Image Quality

Pro Version Only Choose low or high image quality High image quality settings will lead to a higher internet bandwidth usage.

### 4.3.4 Exposure Compensation

Choose exposure levels to brighten or darken the video.

### 4.3.5 Motion Detection Sensitivity

Choose high, default, low sensitivity to trigger a motion event and record video.

### 4.3.6 Rotate Image

Rotate the Camera video image 0, 90, 180, or 270 degrees.

### 4.3.7 Disable Audio

You can disable audio to get a better video quality, such as a higher fps.

### 4.3.8 Reduce Power Usage

Some newer device has a very fast CPU which can produce a high fps. However running WardenCam on those device will keep consuming power even if the device is being charged all the time. Enable save power to reduce fps and lower the kbps. As a result, the device will not losing power while running as surveillance camera.

### 4.3.9 Activate Siren Alarm

Enable this to generate a siren alarm when a motion event is detected.

### 4.3.10 Auto-restart

Automaticly starts WardenCam when a device finishes rebooting. WardenCam will sign in with the saved account information. Enable this option on the camera device to improve reliability.

### 4.3.11 Send Email Alert

Enable this to send an email alert to user's WardenCam sign in email address, and restart the app. After restarting the App and signing in, you'll need to grant permissions to allow the app to send emails.

### 4.3.12 Automatic Night Vision

WardenCam has a night vision algorithm to enhance image visibility in low ambient light condition Default option is "automatic" which means WardenCam will decide when to use night vision according to the ambient light condition. You can also use "Always On" & "Always Off"

### 4.3.13 Auto Detection Schedule

To define a daily schedule to start/stop motion detection at predefine time.

### 4.3.14 Share Live View

Share with other Google accounts. If your family wants to see your Wardencam cameras, perform the following steps:

1. In the owner's camera device, go to Share Live View and type in family/friend email.
2. In the family/friends viewer device, go to Share Live View and type in the owner's email.

Watch a video on how to [share](#).



### 4.3.15 Max Recording Folder Size

For Manual Recording Only

Set the Maximum Folder Size for Videos. As the total videos reach the max folder size limit, the oldest videos are removed to make space for the new videos. This setting does not affect Motion Detected Recordings.

For Motion Detected Videos:

Free Users - up to 500 motion recordings

Pro Users - up to 2000 motion recordings

### 4.3.16 Use external SD Card

Some phones have internal and external storage. This option, saves the video to external SD card storage temporarily before uploaded to cloud.

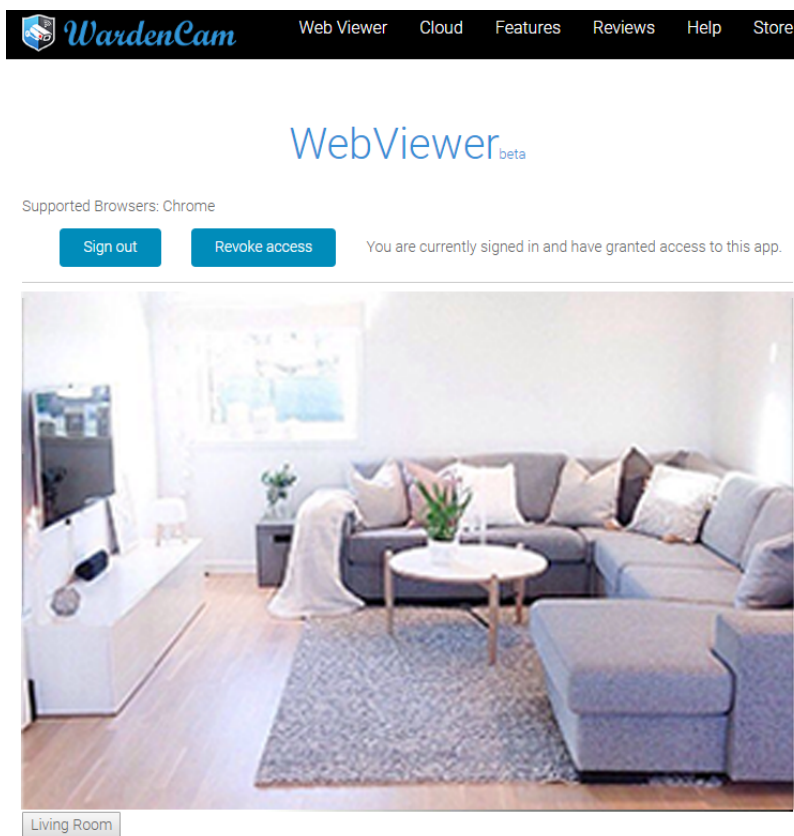
## CHAPTER 5

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### From your PC or Mac

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To View your cameras from a PC or Mac, visit WebViewer at <http://www.wardencam360.com/viewer.html>



Because the videos are stored in your Google Drive or Dropbox, you can access your videos from the viewer device or directly from a web browser. Visit <https://drive.google.com> or <https://www.dropbox.com> to sign in and view your recordings directly. The easiest and quickest way to watch, organize, share, or delete videos is from your pc or mac web browser.

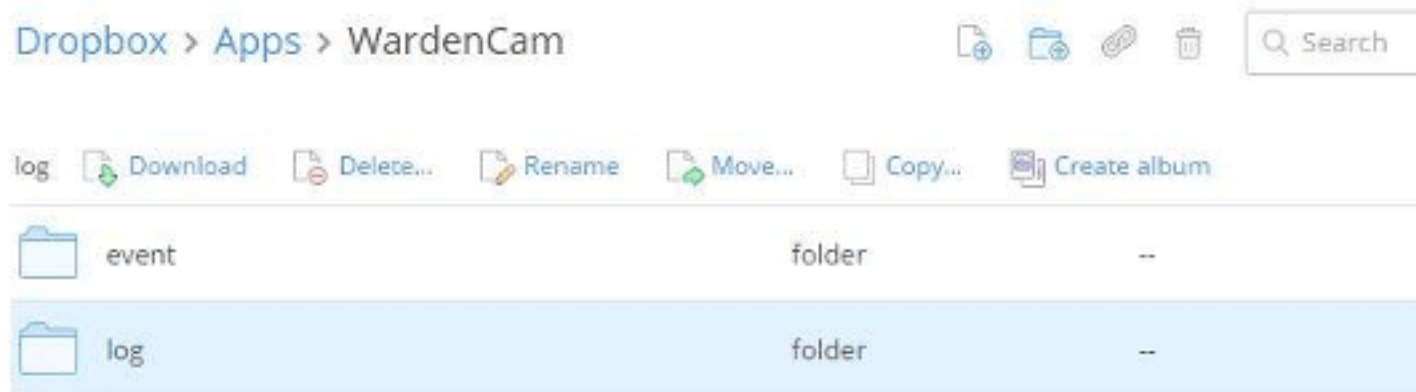
If you need to save the video locally, simply download the file from your web browser.

WardenCam only has access to add or delete within the app/wardencam folder. WardenCam does not have access to other files in your cloud space.

### 5.1 Tips

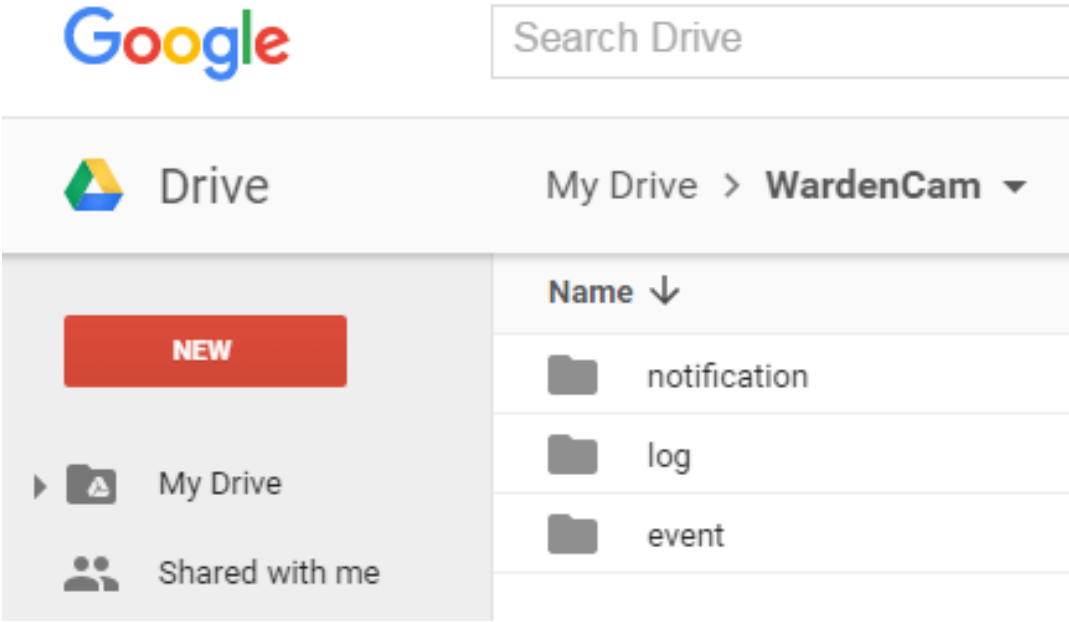
1. The video logs are saved in “*appswardencamlog*” folder in your Dropbox or Google Drive.
2. Motion recordings are saved in “*appswardencamevent*” folder in your Dropbox or Google Drive.
3. The cameras and viewer **should be linked to the same Dropbox or Google Drive account!**
4. You can also watch, organize and delete your videos from your Google Drive or Dropbox website. But do not modify the app/wardencam folder and its subfolder.

Example Website view of Dropbox with WardenCam videos



Example Website view of Google Drive with WardenCam videos

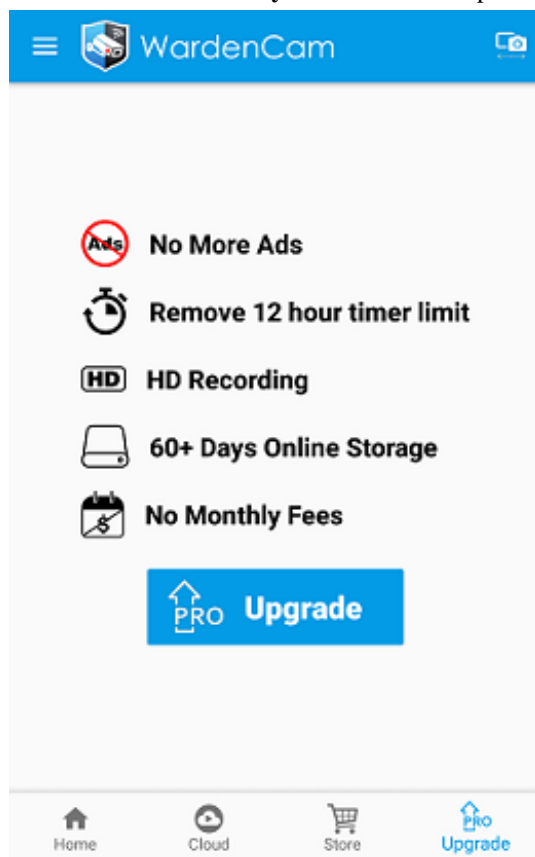




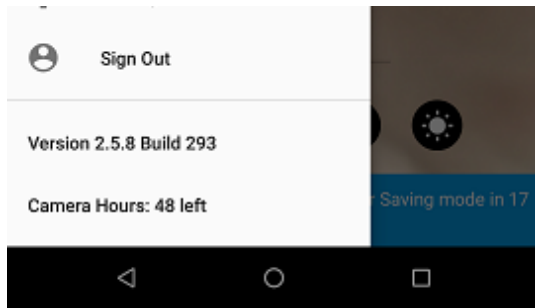


### 6.1 Free Trial

WardenCam is **free to try and test** on multiple camera devices, viewer devices and the webviewer.



You will find your free-trial hours for the camera devices in the *Camera Menu* at the bottom.

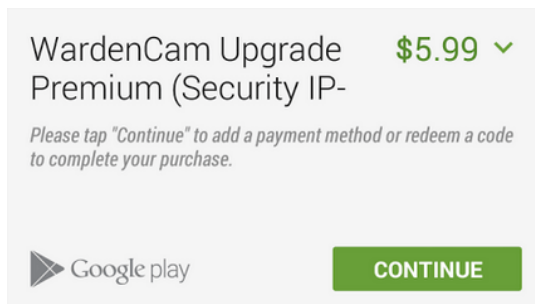


If the trial time expires, please upgrade, or email [support@wardencam360.com](mailto:support@wardencam360.com) to ask for more trial time.

## 6.2 Upgrade Benefits

- No more ads
- Remove the camera hour limit
- HD live streaming and recording. Up to 1080P
- 60+ days Online Storage
- No Monthly Fees

## 6.3 Upgrade to Pro



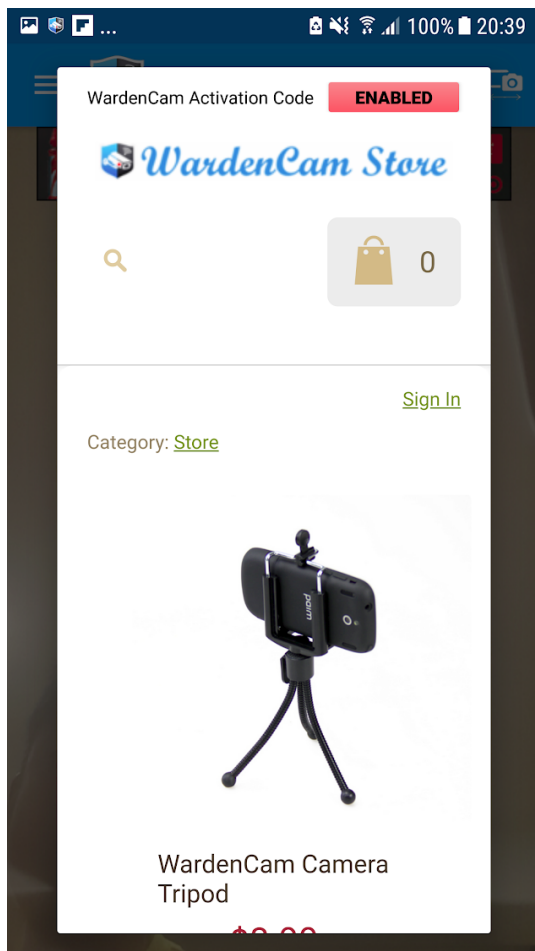
Upgrade to the Pro version for a one time fee. No Monthly fees!

- If Google Play Store / apple app store is available in your country, it is the easiest way to upgrade through in-app purchase.
- If in-app purchase is not available, you can email [support@wardencam360.com](mailto:support@wardencam360.com) for alternative purchasing method.
- A single license is linked to your google play or your apple account. You can enable all devices.
- Apple payment and Google Payment are entirely separate. If you have a mixture of Apple and Android devices, you'll need to purchase 2 licenses, 1 for Apple, and 1 for Google. Your private home security system works together on Apple and Google.

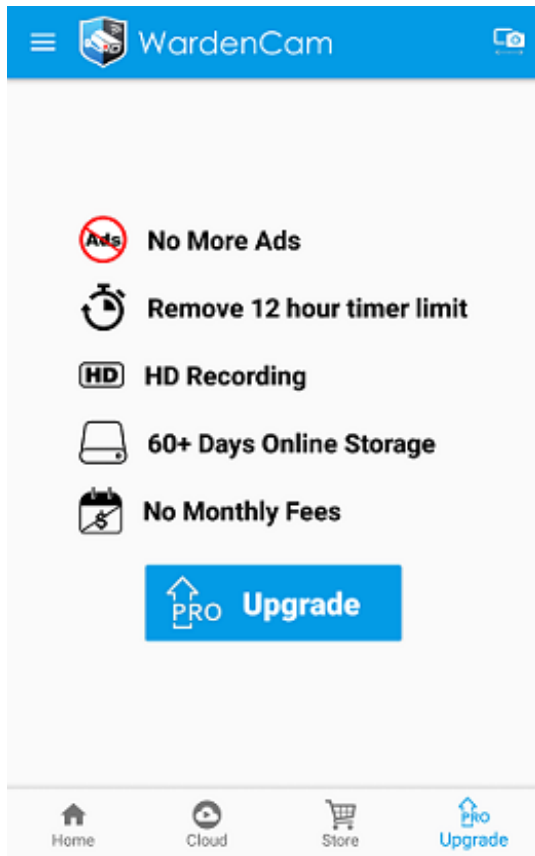
- Viewer mode devices are free. To Share viewing with other Google accounts, see [Viewer Settings](#)

## 6.4 Manual Upgrade Procedure

- Enable the alternative method in “WardenCam Pro Store” option in our app. (see the red “ENABLED” button. Press the button once if it is grey).



- Then click the upgrade button from the navigation menu again. To see the purchase dialog. Click the upgrade button.



- After that, click “Send upgrade request” button. It will automatically generate an upgrade request email. Once I receive that, I will reply you with the activation code.

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## Help and Frequently Asked Questions

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Visit <http://www.wardencam360.com/help.html> to see our forums. We answer troubleshooting questions in the forum.

### 7.1 Frequently Asked Questions (FAQ)

#### 7.1.1 What is the minimum hardware requirement?

iOS: iOS8 and above. iPhone4S or later

Android: 1GHz CPU + 512MB RAM, OS 2.3+.

Known compatible Androids: Nexus 3+, Galaxy S2+, OnePlus. Most HTC, Motorola moto, Sony, and LG.

#### 7.1.2 How do I start monitoring?

Install the app on two devices(Android and/or iOS).

Sign in with the same google account on both devices.

Select “Camera” to use the device as a camera (ie. Place this device around your home).

Select “Viewer” to receive video and audio live streaming (ie. your daily phone).

You can also watch our [demo video](#)

#### 7.1.3 How do I sign in the app?

Use the “Sign in with google” button or the blue arrow button to sign in with your google account.

You may also create a new google account dedicated for surveillance use.

#### 7.1.4 Best way to test connection and network? I live in a dorm

- Start testing your camera and viewer devices with your home Wifi and default settings.

- Then check that your viewer device(ie. your mobile phone) can connect from your mobile data network.
- Test the cloud recording and video replay by manually trigger a motion event.

### **7.1.5 How to start 24/7 recording?**

From the viewer device, press “Record” button to start 24/7 recording.

The maximum cloud space used by 24/7 recording is defined in the camera settings.

Once maximum space is used. New recordings will automatically replace old recordings.

### **7.1.6 How to improve image quality / FPS?**

There are a few options in camera settings to improve image quality and frame rate.

- Use a higher image resolution (Pro Users only)
- Enable high image quality
- Disable audio

### **7.1.7 How to make WardenCam work with a slow network?**

If the internet speed is slow, reduce the video settings through the following camera options:

- Use a lower image resolution
- Enable low image quality
- Enable save power

### **7.1.8 What is the red exclamation mark?**

Red exclamation mark signifies peer to peer connection is not established.

Some network configuration and mobile carrier can disable the peer to peer feature for various reasons.

In this case, the communication mode will change to server based.

You may experience a drop in video and audio quality and a less reliable connection.

### **7.1.9 How do I reduce the speed kbps?**

You can reduce kbps (network bandwidth utilization) through the following camera options.

- Use a lower image resolution
- Enable low image quality
- Enable save power



### 7.1.10 My device is losing power?

A powerful phone can deliver a high fps; but also drain lots of power.

If the battery is running out even when the phone is being charged, please enable “Reduce Power Usage” option in settings. Be sure to plug your device into the wall for continuous capturing.

### 7.1.11 Why do I need a SD card or internal memory?

Recordings are saved in the devices memory or SD card before uploading to the cloud.

Unmounting an SD card or limiting internal memory usage will disable recording.

### 7.1.12 How to use multiple devices as cameras?

Sign in with the same google account on multiple devices as cameras.

On the viewer, you will see a list of available camera from the vistapoints drop down list.

### 7.1.13 How do I upgrade my other Android devices for free after my purchase?

You only need to purchase the upgrade once for your all Android devices.

The upgrade is linked to your google play account. The purchase can be recognized on all your Android devices as long as they have the same google play account in sync.

It is preferred to upgrade first on the camera device instead of the viewer device.

### 7.1.14 How do I upgrade my other iOS devices for free after my purchase?

You only need to purchase the upgrade once for all your Apple devices.

The upgrade is linked to your iTunes account. The purchase can be recognized on all your Android devices as long as they have the same apple account in sync.

It is preferred to upgrade first on the camera device instead of the viewer device.

### 7.1.15 Can I transfer my purchase between iOS and Android?

WardenCam360 for Android and WardenCam360 for iOS are two separate products and cannot transfer purchases between the two platforms. You'll have to purchase the iOS and Android version of WardenCam360 separately if you plan to use it on both platforms.

Once you purchase WardenCam360 for iOS you can freely transfer it to any of your iOS devices (iPad, iPhone or iPad) as long as they are connected to the same iTunes account. The same goes for Android - purchasing it once from the Google Play Store gives you the ability to transfer the purchase to all your other Android devices linked to the same Google Play account.

### 7.1.16 What if I upgrade on the viewer device first?

If you upgrade on the viewer device, you just need to manually enable the upgrade on the camera device once.

Before you manually upgrade the camera device, it is still running as the trial.

The manual enable procedure is simply to sign in once on the camera device as a camera or a viewer.

### 7.1.17 How to run WardenCam on a Windows PC?

we have a Webviewer. Visit <http://www.wardencam360.com/viewer.html>

### 7.1.18 How can I request more free-trial hours?

Email us [support@wardencam360.com](mailto:support@wardencam360.com) and ask for more trial hours.

## CHAPTER 8

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### Be a translation hero!

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Help us make our app better!

We are looking for translators who can help translate a paragraph in the following languages:

- Spanish
- Korean
- German
- Russian
- French
- Japanese
- Italian

Free app upgrades as token of appreciation for those who help.

Check out our current needs:

<https://goo.gl/4kUj2h>

Then email [support@wardencam360.com](mailto:support@wardencam360.com) with the subject “Translation hero” and your translation! We thank you for your help!



Help us make our App better!  
We are looking for translators who can help  
translate a paragraph in the following languages:

Spanish, Korean, German, Russian,  
French, Japanese, and Italian

Free app upgrades are available for those who help  
email [support@wardencam360.com](mailto:support@wardencam360.com)



This Privacy Policy governs the manner in which WardenCam360 collects, uses, maintains and discloses information collected from users (each, a “User”) of the WardenCam360.com website (“Site”). This privacy policy applies to the Site and all products and services offered by WardenCam360.

### 9.1 Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, place an order, fill out a form, respond to a survey, subscribe to the newsletter and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

### 9.2 Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

### 9.3 Video Data Information

WardenCam will never store or use your recorded videos on our servers. The videos are stored on your personal Google Drive or Dropbox account only.

## 9.4 Web browser cookies

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

## 9.5 How we use collected information

WardenCam360 collects and uses Users personal information for the following purposes:

### 9.6 To improve customer service

Your information helps us to more effectively respond to your customer service requests and support needs.

### 9.7 To improve our Site

We continually strive to improve our website offerings based on the information and feedback we receive from you.

### 9.8 To process transactions

We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.

### 9.9 To send periodic emails

The email address Users provide for order processing, will only be used to send them information and updates pertaining to their order. It may also be used to respond to their inquiries, and/or other requests or questions. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

**How we protect your information** We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures.

**Sharing your personal information** We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

**Third party websites** Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links

that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Compliance with children's online privacy protection act Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our Site from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

## 9.10 Changes to this privacy policy

WardenCam360 has the discretion to update this privacy policy at any time. When we do, revise the updated date at the bottom of this page,. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

## 9.11 Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

[support@WardenCam360.com](mailto:support@WardenCam360.com)